



BAYweb Helps Multi-Unit Business Shrink HVAC Service Expenses

The Customer

In business since 1987, RGT Management, Inc., operates more than 70 franchise restaurants across the states of AL, IL, KY, MI, MO, OH, and TN. All RGT Management locations are globally recognized, quick service restaurants.

The Challenge

RGT Management needed to streamline control settings and schedules for each facility's heating and cooling systems. Maintaining consistency across the 70-plus buildings presented many challenges. An added goal was to reduce expenses related to the operation and service needs of the business' multiple HVAC systems. Energy savings would be a further benefit. Keeping customers and employees comfortable, cost effectively, was a priority.

The Solution

RGT found BAYweb Internet Thermostats to be the best value for their needs. To date, they have installed 125 BAYweb Internet Thermostats throughout their restaurants with plans to add more as they grow.

BAYweb makes it extremely easy to control and schedule heating and cooling set points to coordinate with store open and close times. Their operations services manager is happy with how easy and convenient it is to use BAYweb. The BAYweb online reporting system provides early indicators of HVAC system trouble. This feature allows RGT Management to better plan for maintenance service based on the situation and urgency. According to RGT Management, this resource has proven quite valuable in the reduction of their maintenance expenses.

In spite of the harsh winter of 2013 - 2014, RGT saved energy over the prior year.

Key Technologies and Implementation

- 24/7 online access, control, and monitoring of your BAYweb Internet Thermostats, in all of your locations, from your laptop, tablet or smartphone.
- Automated Performance Analysis Reporting provides information to proactively service HVAC equipment to prevent emergency service calls or additional damage to units.
- Alerting on actionable information.

Customer

- RGT Management, Inc.

Challenge

- No centralized control or monitoring of restaurants' HVAC or refrigeration assets
- High HVAC operation and service costs
- Saving energy while keeping customers and employees comfortable

Solution

- BAYweb Professional thermostats and Cloud EMS
- Cloud EMS health monitoring identifies HVAC performance issues before a problem becomes an emergency
- Restaurant comfort can be adjusted and monitored from a smartphone, tablet or PC

Key Technologies

- Cloud EMS remote control and monitoring
- HVAC health monitoring
- Multi-unit control
- Remote temperature sensors for different temperature zones



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